

1. PERSONAL INFORMATION

Name : Sotirios G. Dimitriadis
 Date of Birth : July 14, 1961
 Marital Status : Married with (2) children
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2. EDUCATION

- Ph.D., Industrial Management Div., Mechanical Engineering Dept., University of Thessaloniki, Greece, 1992.
- Diploma (five-year degree), Mechanical Engineering Dept., University of Thessaloniki, Greece, 1985.

3. EMPLOYMENT – WORKING EXPERIENCE

May 2019 – today **Professor**, International Hellenic University, Department of Business Administration Dept., Research & Teaching "*Applied Management Science*" and "*Operations Management*" (undergraduate & graduate courses).

Feb 2014 – Apr 2019 **Professor**, Technological Education Institute of Central Macedonia, Business Administration Dept.

Nov 2008 – Jan 2014 **Associate Professor**, Technological Education Institute of Central Macedonia, Business Administration Dept.

Nov 2002 – Nov 2008 **Assistant Professor**, Technological Education Institute of Central Macedonia, Business Administration Dept.

Oct 2001 - today **Associate Lecturer**, Hellenic Open University, Teaching "*Introduction to Management*" (undergraduate course).

Sep 1992 - Aug 2000 **Research Associate and Adjunct Lecturer**, Aristotle University of Thessaloniki, Mechanical Engineering Dept., Industrial Management Division, Teaching "*Forecasting Methods*" and "*Optimization and Simulation*" (undergraduate & graduate courses).

Sep 1992 - Feb 1998 **Adjunct Lecturer**, University of Thessaly, Mechanical Engineering Dept., Teaching "*Operations Management*", "*Quantitative Methods*", "*Forecasting Methods*" and "*Reliability and Maintenance*" (undergraduate courses).

Mar 1985 - Sep 1992 **Research and Teaching Assistant**, Aristotle University of Thessaloniki, Mechanical Engineering Dept., Industrial Management Division.

Mar 1985 - Nov 2002 **Management Consultant**, offering industrial management consultancy services in organizations of the private and public sector.

4. **PUBLICATIONS**

A sample of papers published either by international journals or presented in international conferences is presented below:

- Tsironis, L., Dimitriadis, S. and Kehris, E., 'Monitoring Operating Room Performance with Control Charts: Findings from a Greek Public Hospital', *International Journal for Quality in Health Care: Journal of the International Society for Quality in Health Care*, Volume 33, Issue 1, 2021.
- Bitzidis N., Dimitriadis S., Karavasilis G., Kehris E., Vrana V., (2020) Internal Customer Satisfaction from an e-Procurement Information System: The Case of Greek Electronic Public Procurement System (ESIDIS), In: Kavoura A., Kefallonitis E., Theodoridis P. (eds), *Strategic Innovative Marketing and Tourism*, Springer Proceedings in Business and Economics, Springer, Cham.
- Bitzidis, N. G., Dimitriadis, S. G., Karavasilis, G. I., Kehris, E. C., & Vrana, V. G., (2020). Enhancing Entrepreneurship: The Greek National Electronic Public Procurement System – Internal Customer Opinions. In Masouras, A., Maris, G., & Kavoura, A. (Ed.), *Entrepreneurial Development and Innovation in Family Businesses and SMEs* (pp. 87-108). IGI Global.
- Karakitsiou, S. Dimitriadis, D. Kavakiotis, 'Evaluating efficiency in retailing branches based on DEA method: A case study', 5th International Symposium and 27th National Conference on Operations Research, Piraeus University of Applied Sciences (Technological Education Institute of Piraeus), Athens, June 9-11, 2016.
- VG Vrana, SG Dimitriadis, GJ Karavasilis, 'Students' perceptions of service quality at a Greek higher education institute', *International Journal of Decision Sciences, Risk and Management* 6 (1), 80-102, 2015.
- Y. Nikolaidis and S. Dimitriadis, 'On the Student Evaluation of University Courses and Faculty Members' Teaching Performance', *European Journal of Operational Research* 238 (1), 199–207, 2014.
- G. Magoulios, S. Dimitriadis and D. Kydros, 'Inter-Border Cooperation In The Area Of Serres Prefecture And Consequences Of The EU-Bulgaria Accession – An Empirical Research', 5th International Conference, The Economies of Balkan and Eastern Europe Countries in the Changed World (EBEEC 2013), Istanbul, Turkey, May 9-12, 2013, (the same paper has been accepted for publication in *Procedia Economics and Finance*, 2014).
- S. Dimitriadis, V. Vrana, S. Dimitriou, V. Kalaitzis and G. Drogalas, 'Investigating customer satisfaction and service quality in academic libraries: the case of Technological Educational Institute of Central Macedonia', *International Journal of Decision Sciences, Risk and Management* Vol. 5, No 2, 161-179, 2013.
- S. Dimitriadis, A. Karakitsiou, O. Mitsopoulou, 'Applying QE-DEA in the evaluation of the Greek public sector: The case of the agencies for aliens and immigration of the Decentralized Administration of Macedonia and Thrace', *International Journal of Decision Sciences, Risk and Management* Vol. 5, No 1, 88-100, 2013.
- S. Dimitriadis, A. Karakitsiou, O. Mitsopoulou, 'Measuring Public Sector efficiency with Data Envelopment Analysis: an empirical evidence of the Greek Public Organizations', 8th International Conference "New Horizons in Industry, Business and Education" NHIBE, 29 - 30 August 2013, Crete Island, Greece.

- Pantelidis P., Pazarskis M., Dimitriadis S. and Papadari C., 'IFRS Adoption Effects in Greece: Evidence from the Industrial & Commercial Sector', Management of International Business and Economics Systems conference, 25 - 27 May 2012, Larissa, Greece.
- Mihiotis, N.S. Koutsoukis and S. Dimitriadis, 'New directions in evaluating Project Management Information Systems (PMIS)', International Journal of Manufacturing Science and Technology, 4(2), pp.181-203, 2010.
- S.G. Dimitriadis, E. Kehris, 'Cutting stock process optimization in custom door and window manufacturing industry', International Journal of Decision Sciences, Risk and Management, Vol. 1, Nos. 1/2, pp. 66-80, 2009.
- Zafiroopoulos, E. Kehris, S. Dimitriadis, 'Employment of the Business Administration Graduate Students: The Case of a Greek Technological Educational Institute' 5th International Conference NEW HORIZONS IN INDUSTRY, BUSINESS AND EDUCATION (NHIBE 2007), 30 - 31 August 2007, Rhodes Island, Greece.
- S. G. Dimitriadis, 'Assembly Line Balancing and group working: A heuristic procedure for workers' groups operating on the same product and workstation', Computers & Operations Research, Vol. 33, No 9, pp. 2757-2774, 2006.
- Zafiroopoulos, E. Kehris, S. Dimitriadis, 'Methodology tools for internal evaluation in higher education: The case of a Greek Business Administration department', 4th International Conference NEW HORIZONS IN INDUSTRY, BUSINESS AND EDUCATION (NHIBE 2005), 25 - 26 August 2005, Corfu, Greece.
- Zafiroopoulos, G. Frangidis, E. Kehris, S. Dimitriadis, D. Paschaloudis, 'Service Quality Assessment in higher education: the case of Technological Education Institute (T.E.I.) of Serres, Greece', 9th ICMD International Conference on Marketing and Development, 8 -11 June 2005, Thessaloniki, Greece.
- K. David, D. Paschaloudis, E. Mouratidis S. Dimitriadis, G. Marinos & P. Pantelidis, 'Improvements in engineering education due to the introduction of ICT-based courses and curricula', UNESCO International Centre For Engineering Education (UICEE), 8th UICEE ANNUAL CONFERENCE ON ENGINEERING EDUCATION, pp. 235 – 238, 7 – 11 February 2005, Kingston, Jamaica.
- I.P.Kandyas, A.M.Stamatelos, S.G.Dimitriadis, 'Statistical Uncertainty in Automotive Emissions Testing', P I MECH ENG, Part D, Journal of Automobile Engineering, Vol. 213, No 5, pp. 491 – 502, 1999.
- S.G.Dimitriadis, P.E.Georgiadis, 'Assembly Line Balancing with Smoothed Work Station Assignments', Yugoslav Journal of Operations Research, Vol 5, No 2, pp. 259 - 270, 1995.
- Y.L.Bakouros, S.G.Dimitriadis, P.E.Georgiadis, K.C.Athanasiadis, 'A fault-tree approach for availability evaluation and maintenance strategy of an automated irrigation system in central Greece', proceedings of 2nd Balkan Conference on Operational Research, pp. 621 - 640, Thessaloniki 18-21 October 1993.
- S.G.Dimitriadis, P.E.Georgiadis, Y.L.Bakouros, D.P.Psoinos, 'Market value estimation of an industrial firm', proceedings of 2nd Balkan Conference on Operational Research, pp. 281 - 294, Thessaloniki 18-21 October 1993.
- D.A.Koskosidis, S.G.Dimitriadis, A.N.Asteriadis, D.P.Psoinos, 'Time and Cost Control of Assembly Production Line by the use of Computer Based Line Balancing and Network Analysis Techniques', proceedings of 1st Balkan Conference on Operational Research, pp. 496 - 505, Thessaloniki 17-20 October 1988.